

How to read the IDS Statistics...

What are the IDS Statistics?

There are two different analysis tools used by the IDS Project to collect and disseminate data:

1. Daily (includes the IDS Request Process)
2. Systems

Both sets of tools track the progress of requests and transactions within the IDS Project, but measure different aspects of transaction requests.

Which tool should I use?

Most IDS Project members will use the IDS Request Process analysis. Systems analysis charts will be of most interest to library directors and systems administrators.

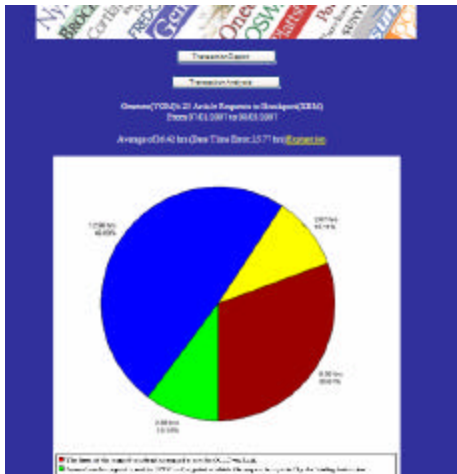
The **IDS Request Process flowchart** will be found by clicking on the link for **Performance Data** on the IDS Project website:

(<http://illiad.lib.geneseo.edu/ids/index.asp>).

What exactly is the “Analysis of IDS Request Process”?

The analysis gathers data about all aspects of the IDS Request process, from average turnaround times to specific information about an individual transaction. Users can select their own criteria to search the charts, including dates, request types, and individual libraries (shown below):

Analysis of IDS Request Process					
Step 1: Choose your search criteria...	Request Type:	Article	Include Extreme Data Points <input checked="" type="checkbox"/>		
	Beginning Date	01/20/2004	January	20	2004
	End Date	08/09/2004	August	9	2004
	Borrowing Library:	SUNY Potsdam			
	Lending Library:	SUNY Fredonia			



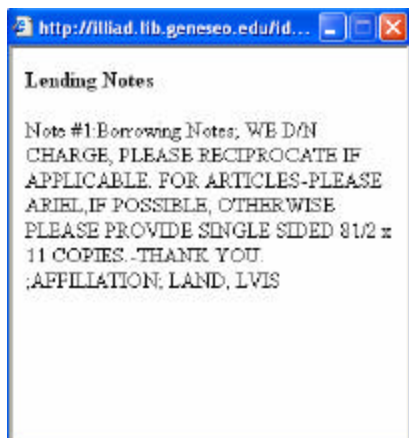
The **Transaction Pie Chart** analyzes the same data, but represents the time points as percentages. For example, the percentage of **total average** time it takes for a request to be sent by the lending institution to the point at which it is received by the borrowing institution is a “slice of the pie” on the chart.

Request	Item Requested	Item #/CL#	Request Date	Request Status	Request Date	Request Status	Total Time for Request	Request Date
1000000000	1000000000	1000000000	10/10/07	1000000000	10/10/07	1000000000	10:00	10/10/07
1000000001	1000000001	1000000001	10/10/07	1000000001	10/10/07	1000000001	10:00	10/10/07
1000000002	1000000002	1000000002	10/10/07	1000000002	10/10/07	1000000002	10:00	10/10/07
1000000003	1000000003	1000000003	10/10/07	1000000003	10/10/07	1000000003	10:00	10/10/07
1000000004	1000000004	1000000004	10/10/07	1000000004	10/10/07	1000000004	10:00	10/10/07
1000000005	1000000005	1000000005	10/10/07	1000000005	10/10/07	1000000005	10:00	10/10/07
1000000006	1000000006	1000000006	10/10/07	1000000006	10/10/07	1000000006	10:00	10/10/07
1000000007	1000000007	1000000007	10/10/07	1000000007	10/10/07	1000000007	10:00	10/10/07
1000000008	1000000008	1000000008	10/10/07	1000000008	10/10/07	1000000008	10:00	10/10/07
1000000009	1000000009	1000000009	10/10/07	1000000009	10/10/07	1000000009	10:00	10/10/07
1000000010	1000000010	1000000010	10/10/07	1000000010	10/10/07	1000000010	10:00	10/10/07

The **Transaction Report** chart breaks down the time points of each individual ILL transaction processed. It includes transaction and OCLC number, time at which request was received by borrower, sent to OCLC, imported by lender, search begun, item sent, request received by borrower, and patron notified. It also includes the total transaction time for each request processed between the two libraries chosen in Step 1.

Request	Request Date	Request Status	Request Date
1000000000	10/10/07	1000000000	10/10/07
1000000001	10/10/07	1000000001	10/10/07
1000000002	10/10/07	1000000002	10/10/07
1000000003	10/10/07	1000000003	10/10/07
1000000004	10/10/07	1000000004	10/10/07
1000000005	10/10/07	1000000005	10/10/07
1000000006	10/10/07	1000000006	10/10/07
1000000007	10/10/07	1000000007	10/10/07
1000000008	10/10/07	1000000008	10/10/07
1000000009	10/10/07	1000000009	10/10/07
1000000010	10/10/07	1000000010	10/10/07

The **Tracking History** chart analyzes the entire history of each individual IDS request transaction, from the moment it is received by the borrower to the time the patron is notified of its arrival at the borrowing institution.



In some cases, the **Notes Field** will be used to indicate information about the individual transaction. The **notes** hotlink will be found in the **Transaction Report** chart, in the same column as the transaction number. Notes are linked only to an individual item.

Questions about the IDS Statistics package or website?

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